

# Shipping Terms

A store receipt has been sent to the e-mail address that you entered in the payment form. Depending on how busy the mail server is, it may take 1 to 15 minutes to arrive at your mailbox.

Shipping and Handling \$10.00 for the first item. Calculated in CDN. Funds

- Canada – additional \$1.00 per each item after, **plus applicable provincial taxes.**
- USA – additional \$ 4.00 per each item after.
- International – additional \$7.00 per each item after.

All shipping in Canadian funds and are shipped via Canada Express Post.

Charges will be added at time of processing and shipping.

Gold in the Net Hockey Schools  
P.O. Box 414 Lantzville BC  
V0R-2H0

## Terms and Conditions

### 1. GENERAL TERMS

Thank you for ordering you Gold in the Net DVD Order, we will send you an e-mail to confirm that we have received your order. Once we have checked the price and availability of the goods, we will proceed payment processing for your order. A shipping tracing email will be sent to you for delivery tracking. In the unlikely event that the goods are no longer available, or that we have made an error in pricing, we will advise you of this.

### 2. DELIVERY

If the goods are lost or damaged in transit, please let us know promptly. We will offer you the choice of a replacement or a full refund. All good shipped by Canada Post. Shipping times are approximate according to location but average 5 to 10 business days.

### 3. CANCELLATION AND RETURNS

We will refund your money, including the original postage charges, within 10 days. A brief explanation will help us to improve the service we offer to customers in the future.

If you cancel, returned goods to us at your own expense. You will responsible for loss or damage when you return goods. Frailer to take reasonable care of the goods before they are returned to us, that may result in damage or deterioration, your refund will be adjusted accordingly. .

### 4. FAULTY GOODS

If there is a problem with the goods, please contact us to discuss the matter further. If the goods are found to be faulty within 7 days after delivery, you may request a replacement for them or claim a full refund.

**GOLD**  
I N T H E N E T <sup>®</sup>

**SINCE 1986**